

*Don't forget to buy Dell ProSupport with your Dell WYSE thin client*

# Dell ProSupport

## A partnership that goes beyond hardware

Dell's ProSupport suite including support tools such as SupportAssist and TechDirect, shift age-old monitoring and maintenance routines from reactive to proactive, from passive to predictive, from manual to automated.

Dell are taking the "break" out of break-fix.



### For Servers, Storage and Networking

Whether you are a growing business or global organisation, these support packages for enterprise systems provide the level of hardware and software support you need for peace of mind and optimised productivity.

### For Business Client Systems

Dell introduces the most complete support for PCs, tablets, etc. The only complete support service combining priority access to expert support and proactive monitoring for automatic issue prevention and resolution. Take advantage of decades of experience in supporting Dell business client systems.

### Tools for Business Success

Vigilant sensors and analytical prediction enable scheduled maintenance instead of downtime – taking the "break" out of break-fix. In addition, you can monitor system health and repairs by relying on Dell consoles, portals and APIs.



#### Experts

- 24x7 direct access to ProSupport engineers
- Single source for hardware and software
- Deep and broad experience with the latest business IT trends



#### Insights

- Dell experts understand the challenges today's businesses face
- Dell provides knowledge and experience covering a wide range of work environments



#### Ease

- Next business day Advanced Exchange\*
- Dell engineers provide day-to-day support while you focus on innovation
- 625+ part distribution centres globally

\* Next day business Advanced Exchange available on select WYSE products. Availability varies by region.